



## Terms of Use for Flora Patterns

### 1. Introduction

Welcome to Flora Patterns. By accessing or using this website, you agree to be bound by these Terms of Use. Please read them carefully. If you do not agree with any part of these terms, you should not use this website.

### 2. About Flora Patterns

Flora Patterns is a small craft business based in the UK, offering sewing patterns, craft kits, handmade items, and related digital content. All products are created with care, originality, and attention to detail.

### 3. Use of This Website

- You may browse this website for personal, non-commercial use.
- You must not use this website for any unlawful purpose or in a way that may cause harm, disruption, or impairment to the site or its users.
- You must not attempt to copy, modify, distribute, or reproduce any part of this website without written permission from Flora Patterns.

### 4. Intellectual Property

- All sewing patterns, instructions, photographs, videos, designs, and written content on this website are the intellectual property of Flora Patterns unless otherwise stated.
- Purchasing a pattern or kit grants you a **personal licence** to make items for yourself or as gifts.
- You may **not** reproduce, share, resell, or distribute the pattern, instructions, or digital content in any form.
- You may sell finished items made from Flora Patterns in **small quantities**, provided you credit *Flora Patterns* as the designer.

### 5. Digital Downloads

- Digital products are delivered immediately after purchase and are non-refundable.
- You are responsible for ensuring you have the correct software to open and use digital files.
- Sharing, uploading, or redistributing digital files is strictly prohibited.

### 6. Product Safety and Materials

Flora Patterns takes safety seriously. All materials used in craft kits are sourced from reputable suppliers and meet relevant UK and European safety standards, including:

- Hollow-fibre toy filling compliant with **BS5852**, **BS1425**, and **EN71-3**, made from recycled plastic.
- Embroidery thread dyed to **Oeko-Tex® Standard 100**.
- Felt that meets all **EN71** European toy safety standards.

**Certification documents are available on request.**

## **7. Accuracy of Information**

Every effort is made to ensure that product descriptions, photographs, and information are accurate. However, minor variations may occur due to the handmade nature of the products and the availability of materials.

## **8. Orders, Payments, and Returns**

- Payments must be made in full at the time of purchase.
- Physical items may be returned in accordance with UK consumer law, provided they are unused and in their original condition.
- Digital downloads cannot be returned or refunded.
- If an item arrives damaged or incorrect, please contact Flora Patterns within 14 days so the issue can be resolved.

## **9. Links to Other Websites**

This website may contain links to external sites. Flora Patterns is not responsible for the content, privacy practices, or accuracy of any third-party websites.

## **10. Privacy**

Your personal information is handled in accordance with our Privacy Policy. We only collect data necessary to process orders and improve your experience.

## **11. Changes to These Terms**

Flora Patterns may update these Terms of Use from time to time. Any changes will be posted on this page, and continued use of the website indicates acceptance of the updated terms.

## **12. Governing Law**

These Terms of Use are governed by the laws of England and Wales. Any disputes will be handled by the relevant UK courts.

[www.florapatterns.com](http://www.florapatterns.com)

Email: [alison@florapatterns.com](mailto:alison@florapatterns.com)